



Account Application Form

Company Name:

Registered Address:

Contact Name:

Telephone Number: Fax Number:

Email Address:

Company Reg. No: VAT No:

Accounts Contact:

Billing Address:

Telephone Number: Fax Number:

Email Address:

Persons authorised to make bookings

Contact Name:

Telephone Number: Fax Number:

Email Address:

Contact Name:

Telephone Number: Fax Number:

Email Address:

Contact Name:

Telephone Number: Fax Number:

Email Address:

I/We have read your terms and conditions and agree to be bound by them.

Name:

Signature:

Position: Date:



Terms & Conditions

- Your booking may be subject to additional waiting time and car park charges.
- The charge on your credit card statement will be shown as Phoenix Chauffeurs Ltd.
- If a booking is cancelled by the Customer within 48 hours from the start of the period hire, 50% of all monies paid will be non-refundable.
- If a booking is cancelled by the Customer within 24 hours from the start of the period hire, 100% of all monies paid will be non-refundable.
- If a wedding booking is cancelled within 3 months from the start of the period of hire, the deposit will be non-refundable. If a wedding booking is cancelled within 2 months from the start of the period of hire, the full hire amount will still be charged to the customer.
- If the customer does not appear at the time and place designated as the pickup point, all monies paid will be non-refundable.
- Excess will be charged at the prevailing hourly rate.
- All vehicles are equipped with cellular phones for client use. All calls are charged at £1.00 per minute.
- Incurred car parking fees will be charged at cost.
- All hire charges are rounded up to the nearest 30 minutes.
- Rates are subject to alteration without prior notification. All account holders will be notified one month prior to any price increases.
- If it is necessary for our chauffeurs to have overnight accommodation this will be charged at £80.00 within the UK and £100.00 within Europe.
- A surcharge of 50% will be added to the current tariff for services provided on bank and public holidays. Christmas Day, Boxing Day and New Years Eve are by prior negotiation.
- In the event where a passenger has an excess of baggage, 'The Company' reserve the right to refuse any luggage or property in the car which in our opinion would result in the vehicle being damaged or unsafe to drive on the road.
- "The Company" accepts no responsibility for delays howsoever caused.
- "The Company" accepts no responsibility for any loss or damage to any luggage or property carried within or on our vehicles howsoever such loss or damage may be caused.
- All hires must be fully paid in advance except where the hirer has a credit account wherein payment is due within 30 days from the date of invoice.
- "The Company" expressly prohibit any person other than our chauffeurs to drive our vehicles except in the case where a hirer has taken out a self drive agreement.
- We accept the following credit cards: Visa, Mastercard, Switch, American Express and Electron.
- Credit card payments are subject to a 3% surcharge.
- Account facilities are available for registered UK and international companies.